



Topaz Awards

Mixed Section 42 Property of the Year Award Criteria

When shoppers are sent to nominated properties, the below will be the scoring criteria used. The shop will be 50% of the total score, and the questionnaire will also be 50%.

Landscaping

How well maintained was the landscaping?	1	2	3	4	5
How aesthetically pleasing was the landscaping?	1	2	3	4	5
Does the landscaping look good in a variety of seasons?	1	2	3	4	5

Maintenance

In general how well maintained is the building exterior?	1	2	3	4	5
In general how well maintained is the parking lot?	1	2	3	4	5
In general how well maintained are the walkways and other common areas?	1	2	3	4	5

Location

How easy is it to find the apartment community?	1	2	3	4	5
Is the community well-lit at night?	1	2	3	4	5

Amenities

How good is the quality and variety of the amenities offered? 1 2 3 4 5

Are the amenities (pools, ball courts, etc.) well maintained? 1 2 3 4 5

Community

Does the apartment complex offer activities for their residents? 1 2 3 4 5

Does the apartment complex participate in local service projects? 1 2 3 4 5

Are their shared spaces where residents can interact? 1 2 3 4 5

Staff

Is the staff friendly and helpful? 1 2 3 4 5

Is the staff professional in their appearance and behavior? 1 2 3 4 5

Is the staff knowledgeable and informed? 1 2 3 4 5

Clubhouse/Leasing Office

Is the leasing office/club house in good condition, clean and welcoming? 1 2 3 4 5

Is the leasing office/club house easily accessible? 1 2 3 4 5

Does the leasing office/club house offer any space for residents to use? 1 2 3 4 5

Apartment Unit

Is the unit clean?	1	2	3	4	5
Does the unit look comfortable?	1	2	3	4	5
Is the unit move in ready?	1	2	3	4	5
Does the unit appeal to the 5 senses?	1	2	3	4	5
Does the unit have a "WOW" factor?	1	2	3	4	5